

## Wing Tai Wins 2010 May Day CBF Model Partnership Award

SINGAPORE, 29 MAY 2010:

Wing Tai Holdings Limited wins the May Day CBF Model Partnership Award 2010 - Institutional Category. As an early adopter of Best Sourcing Initiative (BSI), the company has seen significant enhancements to staff productivity and performance. Wing Tai has been working closely with its partners viz. the Singapore Industrial & Services Employees' Union (SISEU), the Unit for Contract and Casual Workers (UCCW) of NTUC and the Employment and employability Institute (e2i), in its implementation of BSI.

"Working closely with our staff union and partners, we were able to implement BSI successfully to achieve cost efficiencies and higher service levels, leading to increased productivity and competitiveness," says Ms Karine Lim, General Manager of Group Human Resource, Wing Tai Holdings.

"Through BSI, work processes of our security team are improved, and staff morale is raised through training, flexible work arrangements, performance incentives and recognition awards. Besides raising staff productivity, the overall performance of our security service function has improved," Ms Lim adds.

"Wing Tai is a progressive employer who has partnered us to support initiatives that benefit its employees. We are happy that a strong partnership has been developed and strengthened over the years to benefit both the company and the workers," says Mrs Josephine Teo, Assistant Secretary-General of NTUC and Executive Secretary of SISEU.

Since October 2009, security service function at Wing Tai's Tampines Road premises has been provided using the BSI framework, where successful tender is selected by performance appraisal rather than be based on headcount requirements. Working closely with its staff union to implement BSI, the company can now better manage its resources to achieve cost efficiencies and higher service levels. It has also been able to enhance the morale of its security staff through training, flexible work arrangements, performance incentives and recognition awards delivered through KPIs (key performance indicators) in the service agreement with its appointed contractor.